



Register labor complaints

Timing :

10 working days

Payment :

- The service is free

Target Audience :

Employers

Sector/Department :

Labour Sector

Classification :

Subsidiary

Service Type :

Procedure

Service Description :

Registration of individual/Collective labour complaints - A service provided by the Ministry to both the employer and the worker through receiving labour complaints and communicating with the parties of the complaint to settle the dispute.

Service Procedures :**Electronic Forms**

1. Select service 'Register Labor Complaints' from MOHRE.gov.ae website
2. Select complaint type
3. Enter Applicant Type, Work Permit Number and Unified Number.
4. Add Complaint Request Details.
5. Add Attachments
6. submit

Service Centers



Service Centers

The complainant submits an electronic complaint at a service center facilitating or hotline

Required Documents :

- The worker electronic permit number

Terms And Conditions :

- The worker must have an electronic permit number, in the absence of an electronic work permit number, any document proving the employer's employment of the complaining worker

Relation of service with other service :

Inspection Department

Service Limitation :

Private

Working Hours :

Service counter in the labour offices

From Sunday to Thursday

From 8:00 a.m. to 2:15 p.m.

Service Centers Tasheel

From Saturday till Thursday

From 8:00 A.M till 8:00 P.M

Transactions in :

103,385

Used Forms :

UNITED ARAB EMIRATES
MINISTRY OF HUMAN RESOURCES
& EMIRATISATION



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