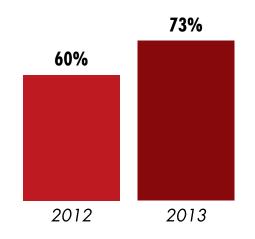


## **MINISTRY SATISFACTION RESULTS**

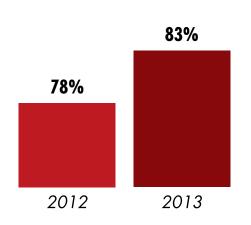
## **Customer Satisfaction**

# 73% 2012 2013

## **Human Resource Satisfaction**



**Vendors Satisfaction** 



# **Community Satisfaction**

